

Frequently Asked Questions

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Shell Scheme FAQ's

1. What is a 'Shell Scheme' and what does 'Space Only' mean?

A shell scheme generally provides walling on all closed sides, a fascia with nameplate on all open (aisle) sides and some organisers do provide carpet, electrical socket, and some lighting (please confirm your package details with the organiser).

Space only as the term implies, you are given just an area of floor on which to build your stand. Therefore, you will have to provide everything yourself: buying the services (electricity etc.) in the quantities you will require, arranging for build and breakdown yourself etc.

2. How can I order additional items for my stand?

Additional items such as furniture, standfitting items, carpet, lifting assistance and electrical items may be ordered via the appropriate order form in your exhibitor manual. Any bespoke or graphic requirements please email your enquiry to orders@thisisb2.com for a quotation.

3. Where can I find the order forms and/or the furniture brochure/artwork guidelines?

The order forms should have been included within your exhibitor manual, however if you cannot locate these, please contact our office via email to orders@thisisb2.com or telephone 01708 344 668.

4. What can I use to fix my displays or light exhibits to the shell scheme infill panels?

You may use two-part velcro (hook and loop), Bluetack or double-sided sticky pads. N.B. Please do not use nails, screws or staples etc. as infill panels are only 3mm thick, and you are liable to be charged for the resultant damage.

5. Can I have my company logo on my standard shell scheme name panel?

Most exhibition organisers like to keep the shell scheme uniform and as such do not like logos on the standard name panel, however it can be done (at an additional charge) with the organisers consent.

6. Can I change the fascia colour so that my shell scheme stand looks different from the rest?

Most exhibition organisers like to keep the shell scheme uniform; however it can be done (at an additional charge) with the organisers consent.

7. I wish to exhibit our latest piece of equipment that is very heavy, what is the best way to do it?

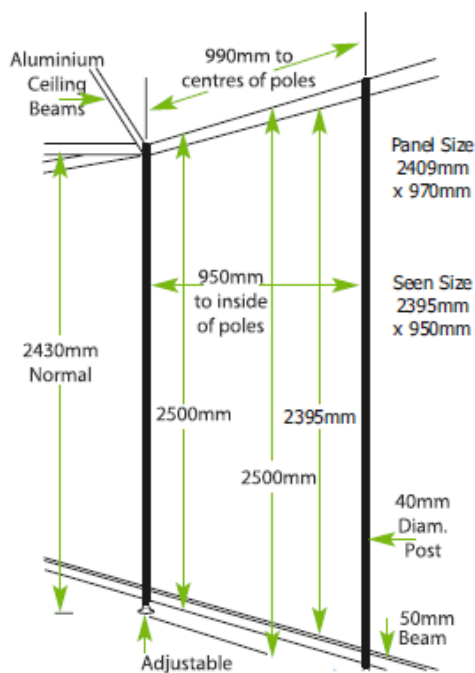
If your exhibit cannot be fixed by velcro, then an MDF reinforced panel would be the best solution. Please contact the office with your dimensions for a quotation.

8. Can I paint my shell scheme infill panels?

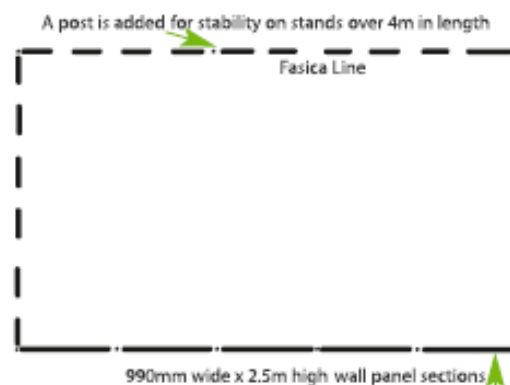
No, but you can order foamex panels (at an additional cost) which are available in different colours, this again would have to be with the organisers consent and would depend on the location of your stand.

9. What type of system do you use and what is the specification?

We use an Octanorm system, the specifications can be found on our website however please see the image below for the panel sizes:-



Fascia Support:



10. What is the clear display space of each shell scheme infill panel?

The display space or the "seen" size of each panel is 2395mm x 950mm.

11. What is the difference between infill graphic panels, seamless graphic panels and a banner wrap?

Infill panels – this is when the artwork is printed onto foamex panels and then slotted into the shell scheme poles, please see the image:-



Seamless graphics – this is when the foamex panels artwork is mounted onto mdf boards creating a seamless effect, thus not seeing the shell scheme poles, please see the image:-



Banner wrap – PVC banner that is stretched around stock panels and stapled. This is not used for shell scheme system, please see image:-



Electrical FAQ's

1. What socket do I need?

As a general rule, please see the below table:-

500w socket (5kw, 2 amps)	<ul style="list-style-type: none">• TV (up to 42")• Laptops• Phone Chargers• Electrical items (up to 500w)
1000w socket (1kw, 4 amps)	<ul style="list-style-type: none">• TV (up to 60")• Fridge/Cooler• Electrical items (up to 1000w)
2000w socket (2kw, 8 amps)	<ul style="list-style-type: none">• Microwave• Domestic Coffee Machine• Small Vacuum Cleaner• Electrical items (up to 2000w)
3000w socket (3kw, 13 amps)	<ul style="list-style-type: none">• Kettle• Standard Irons• Counter Top Oven• Electrical items (up to 3000w)

Tip – Check the wattage on the item you wish to plug into a socket; the wattage of the item equates to the wattage you will need to order.

I.e. 1 x spotlight is approx. 120W, you will need to order a 500w socket. If an item has a wattage of 800, you would need to order a 1000w socket as the wattage is greater than the 500w socket.

2. How do I convert amps to KW or vice versa?

You can work this out by the below simple equation (1KW = 4.2 AMPS):-

$$\begin{aligned} \text{AMPS} / 4.2 &= \text{KW} \\ \text{KW} \times 4.2 &= \text{AMPS} \end{aligned}$$

N.B 1KW = 1000w

3. How many spotlights should I order?

As a general rule for a shell scheme stand, 1 spotlight will light approx. 3 sqm of space, so for a 3 x 2 we would recommend at least 2 spotlights.

4. Why is there an early bird price, a standard price and an onsite price?

Exhibitors that order early will benefit from a 20% discount because it helps us to plan the event and place our mains order with the venue. The standard price is the standard price for that item in which we will need to place our mains order before this deadline. The onsite price is because once we have placed the mains order with the venue (to their own set deadline) we are charged an additional 20% for any changes.

5. Why is there a mandatory connection charge?

This is to ensure a suitably qualified electrician can test the electrical installation to the minimum standard demonstrated in the Current EIA Electrical regulations e-guide also Incorporating BS 7671 17th edition which came into force in 2012.

The testing electrician is required to provide testing certificates for each installation, which is passed on to the venue, without this testing form the venue will not supply the electricity to the stand.

As it is the electrical contractors (b2 Live Events) responsibility for delivering an electrically safe event, we must ensure that the correct measures are considered and ensure a competent testing electrician is qualified to undertake the testing process.

6. Can I use an extension lead?

You can use a 4-way extension lead, however we do **not** provide these. If you are using an extension lead please note the following: -

- One extension lead per 500w socket
- The cumulative watts of the items must not exceed the watts of the socket
- Multi-way plugs cannot be used

7. Do you provide double sockets?

No, but as mentioned above you can bring your own extension lead.

8. Can I use my own lighting?

You are more than welcome to provide your own lighting as long as it has been tested to the required standards (BS 7671) or if the lighting is terminated with a domestic plug it must be P.A.T tested by a qualified electrician prior to arriving onsite. We can provide PAT testing for you for an additional charge as noted on the electrical order form.

9. Do I need to order a socket to power my lighting?

If you have ordered lighting from us, you do **not** need to order any power as we have included this within the cost. If you are using your own lighting, then power does need to be pre-ordered.

10. What does 'Client own connection' mean?

If for example you have your own machinery which does not have a plug socket on the end (tail only) this enables you to connect that item directly into the mains via a cee-form connector.

If you have any further questions, please email the Project Team at

orders@thisisb2.co.uk